



DISPATCHER-CARRIER SERVICE AGREEMENT

V-Load Logistics
Dispatching Services
Agreement

This Agreement is entered into as of: _____, 20_____

Agreement Version 1.0 | April 2026

PARTIES TO THIS AGREEMENT

DISPATCHER	CARRIER
V-Load Logistics dispatch@vloadlogistics.com (302) 546-5079	Legal Business Name: MC #: DOT #: Number of Trucks:

1. NATURE OF RELATIONSHIP

- 1.1 V-Load Logistics (DISPATCHER) provides freight dispatching and back-office support services only. DISPATCHER is not a freight broker, motor carrier, or third-party logistics provider.
- 1.2 CARRIER operates under its own FMCSA-issued authority and is solely responsible for the legal and safe operation of its vehicles at all times.
- 1.3 Nothing in this Agreement creates an employment relationship, partnership, or joint venture between the parties.

2. SCOPE OF DISPATCHER SERVICES

- 2.1 DISPATCHER agrees to provide the following services on behalf of CARRIER:
 - (a) Search for and present available freight loads suited to CARRIER's truck type, preferred lanes, and scheduling needs.
 - (b) Negotiate rates with freight brokers and shippers on CARRIER's behalf.
 - (c) Handle all broker and shipper communication, including check calls and load tracking updates.
 - (d) Prepare, submit, and manage invoices and coordinate with factoring companies to facilitate timely payment.
 - (e) Monitor and assist with carrier compliance documentation, including insurance certificates and authority renewals.
- 2.2 CARRIER retains full right to accept or reject any load presented by DISPATCHER. No load will be booked without CARRIER's explicit approval.
- 2.3 DISPATCHER is hereby authorized by CARRIER to sign rate confirmations, invoices, and associated paperwork on CARRIER's behalf solely for the purpose of securing and confirming cargo.

3. FEES & PAYMENT

- 3.1 CARRIER agrees to pay DISPATCHER a dispatch fee of: _____% of gross load rate OR \$_____ flat fee per load OR \$_____ flat fee per week
- 3.2 Fees are invoiced weekly and are due upon receipt. Payment shall be made via ACH/Direct Transfer or through a payment link issued by DISPATCHER.
- 3.3 Fees are due for services rendered and are not contingent on outstanding broker or shipper payments owed to CARRIER.
- 3.4 Any invoice unpaid beyond seven (7) days of the due date shall incur a late fee of 10% of the outstanding invoice amount per week.
- 3.5 V-Load Logistics does not charge setup fees, onboarding fees, or any hidden costs.

4. CARRIER OBLIGATIONS

- 4.1 CARRIER shall maintain a valid FMCSA operating authority (MC number), current insurance certificates meeting minimum broker requirements (\$1M Auto Liability / \$100K Cargo), and all applicable state and federal compliance documentation throughout the term of this Agreement.
- 4.2 CARRIER is solely responsible for the safe, lawful, and compliant operation of its vehicle(s) at all times.
- 4.3 CARRIER shall notify DISPATCHER promptly of any changes to operating authority, insurance coverage, or equipment that may affect service delivery.

5. LIMITATION OF LIABILITY

- 5.1 DISPATCHER acts solely as a dispatch and administrative representative. DISPATCHER bears no financial, legal, or operational responsibility for any freight loss, damage, delay, accident, cargo claim, or broker dispute arising from loads arranged under this Agreement.
- 5.2 CARRIER agrees to hold DISPATCHER harmless from any liability for personal injury, property damage, or freight claims occurring during transportation operations.
- 5.3 DISPATCHER's total liability under this Agreement, in any circumstance, shall not exceed the fees paid by CARRIER to DISPATCHER for the specific service in question.

6. CONFIDENTIALITY & NON-SOLICITATION

- 6.1 Both parties agree to keep all business information, load data, rate details, and operational terms strictly confidential.
- 6.2 CARRIER agrees not to directly contact, solicit, or conduct business with any broker or shipper introduced by DISPATCHER during the term of this Agreement and for a period of six (6) months following termination without prior written consent from DISPATCHER.
- 6.3 A violation of Section 6.2 shall entitle DISPATCHER to seek appropriate legal remedies. Disputes arising from this section shall be resolved through binding arbitration in the State of Florida.

7. TERMINATION

- 7.1 Either party may terminate this Agreement at any time by providing a minimum of **48 hours written notice** to the other party via email or text message.
- 7.2 In the event of termination during an active load, DISPATCHER will ensure a proper handoff of all in-progress documentation before concluding services.
- 7.3 Any outstanding fees owed to DISPATCHER at the time of termination remain due and payable within seven (7) days of the final invoice.

8. GOVERNING LAW

- 8.1 This Agreement shall be governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict of law provisions.
- 8.2 This Agreement constitutes the entire understanding between the parties and supersedes any prior verbal or written agreements relating to the same subject matter.

SIGNATURES

V-LOAD LOGISTICS (DISPATCHER)	CARRIER
Signature:	Signature:
Name: Dispatcher / Owner	Name:
Date:	Title:
	Date:

REQUIRED ONBOARDING DOCUMENTS

Please provide the following documents to begin service with V-Load Logistics:

1. Completed W-9 Form (we can provide one if needed)
2. Copy of Motor Carrier Authority (MC Certificate)
3. Copy of Insurance Certificate — minimum \$1M Auto Liability and \$100K Cargo
4. Notice of Assignment from Factoring Company **or** a blank voided check for direct broker payment

Email: dispatch@vloadlogistics.com **Phone :** (302) 546-5079 **Website:** www.vloadlogistics.com